

# LIMITED LIFETIME WARRANTY

## EXTERIOR SCREEN

We at Soltex™ Shields stand behind our exceptional products with pride. Should any products purchased from Soltex™ Shields become defective, we will replace or repair them free of charge under the following terms of our **Limited Warranty**:

### SCREEN WARRANTY

The frames, material, inserts and spline on Suntime™ America units are guaranteed to last free from defects in workmanship and materials, under proper use, and unmodified components for the following period of Ten (10) years from the original date of purchase (see exclusions):

### FRAME FINISH WARRANTY

On all products, our frame finish is guaranteed to be free of defects in workmanship and materials under proper use for exterior applications and no closer than 1 mile from the ocean, for five (5) years from the original date of purchase (see exclusions).

### FABRIC WARRANTY

This limited lifetime warranty guarantees as long as you own the home, the fabric from becoming unserviceable due to: loss of color or strength from normal exposure conditions, including sunlight, mildew, rot and atmospheric chemicals, for as long as you own your home from the original date of purchase. If unit has clear vinyl windows in the fabric, they are warranted as follows: 90 days for standard grade, one year for premium grade (see exclusions).

### WARRANTY EXCLUSIONS

#### LIMITED LIABILITY AND INDEMNIFICATION

Soltex™ Shields will not be liable for any consequential or incidental damages or injuries arising from an alleged breach of this within limited warranty. Soltex™ Shields assumes no liability for damage to the awning system and/or component parts caused by faulty installation, reinstallation, service, or failure to adhere to pitch requirements, as set forth in the OEM Business and/or Soltex™ Shields installation procedures. Soltex™ Shields is not responsible for damage to any structure to which the screen system is installed or attached, or to property or items located above, below or near the unit.

Further, this warranty is void if the unit is sold, serviced, or repaired by any unauthorized dealer or service outlet. Purchaser shall defend, indemnify, and hold Soltex™ Shields harmless against all claims, suits, proceedings, losses, liabilities, and damages (including costs, expenses, and reasonable attorneys' fees) asserted by third parties against the Purchaser that arise out of any act or omission that constitutes a breach of Purchaser's warranties hereunder.

### FORCE MAJEURE

Soltex™ Shields is not responsible to cover damage to the screen or its parts caused from acts of nature, such as hurricanes, gales, tornadoes, snow, sleet, heavy rain, heavy winds, hail, flooding, weights or loads allowed to accumulate on the screen, fire, or similar hazards.

### ADDITIONAL EXCLUSIONS

Soltex™ Shields is not responsible to cover the cost of damage due to vandalism, neglect, improper use or neglect of care (or a combination of the foregoing), dents, scratches, degradation due to salt corrosion (within 1 mile of the ocean) such as oxidation, rust, chipping or peeling of paint finish, or weathering occurring from normal use, or wear and tear (on all related products). Screen fabric can wrinkle, smile, crease or dimple at any time for a variety of climate related reasons. This change in fabric appearance is beyond our manufacturing control. These occurrences, which may come and go over time or remain there, does not affect the performance of the product and does not constitute a warranty claim. Soltex™ Shields also does not guarantee the effectiveness of the screen if the components are modified in anyway by the dealer or the home/business owner.

**This warranty is non transferrable and does not cover labor costs and installation supplied by your contractor or screen technician.**

### Terms and Conditions

After the transfer of money and/or signature this becomes a binding contract to complete the job to which Soltex™ America, LLC or their independent contractors have been hired to carry out. If you wish to make any changes, you must give Soltex™ America, LLC a minimum of 24 hours notice, to which past this time the changes and/or refunds cannot be made or issued.